

Administration Agencies Service Identification Form

Annex 1

1. Service title: Merchants Validation and Credit Rating System		2. Service ID: 13011974000 (To be filled by the Planning and Budget Organization)		
3. Service provider	Name of the agency: Iran Center for e-Commerce Development			
	Name of the parent organization: Ministry of Industry, Mine and Trade			
4. Service specifications	Service description	<p>The integrated Merchants Validation and Credit Rating (MVCR) system is subject to Paragraph T of Article 6 of the Anti-Trafficking Law that tasks this ministry in association with the chamber of commerce to organize issuing, renewing and revocation of commercial ID cards to prevent violations and trafficking. Article 4 of the executive bylaw of the Articles nos. 5 & 6 of the aforesaid law has stipulated the function of such system to be “controlling the field and amount of activity of commercial ID cards according to credit rating of each merchant” and this ministry is tasked to prepare, adjust and announce the required indices. Therefore after receiving and implementing opinions from relevant bodies this directive has been notified as per letter no. 60/121942 dated 1/8/2018 to the minister of economics and financial affairs, minister of health and medical education, minister of agriculture and chairmen of the chambers of commerce and cooperation. The system has become operational since March 2018 by the address of mvcrs.ir and was officially unveiled in the National Trade Systems Exhibition on 9/29/2018 by the minister of Industries, mines and commerce and the minister of communications and information technology.</p> <p>For validation, as it’s the legal responsibility of the ministry of industries, mines and commerce to confirm commercial ID cards issued by the Chamber of Commerce according to Article 3 of the Exports and Imports Law, designing and implementing this confirmation in the aforesaid system has been implemented that allows detailed monitoring of the conditions of issuing and renewing commercial ID cards and inquiry of documents and awaits cooperation from the chamber of commerce to submit information from the commercial ID issuance system.</p> <p>For credit rating, after studies by experts and designing a rating modelling system in cooperation with three domestic credit rating companies and amending and confirming the model during meetings with representatives of several reputable foreign credit rating companies, such as CreditInfo office in Germany (one of the top 5 credit reporting services companies in the world which is established in 1997 in Iceland and now has branch office in more than 25 countries) also Moody’s Company (one of the top 3 credit rating companies in the world established in 1909 in the USA and currently is a business partner of many reputable credit rating companies). A combination of credit scoring results, financial statements and business rating was used.</p>		
	Type of service	Government to Citizen (G2C) <input type="checkbox"/> Government to Business (G2B) <input checked="" type="checkbox"/> Government to Government (G2G) <input type="checkbox"/>	Client Type	Businessmen and business owners, end consumer (purchase receipt), public inspectors and organizations
	Nature of service	Public <input checked="" type="checkbox"/> Private <input type="checkbox"/>		
	Scope of service	National <input checked="" type="checkbox"/> Regional <input type="checkbox"/> Provincial <input type="checkbox"/> Urban <input type="checkbox"/> Rural <input type="checkbox"/>		
	Related events:	Birth <input type="checkbox"/> Education <input type="checkbox"/> Healthcare <input type="checkbox"/> Tax <input type="checkbox"/> Business <input checked="" type="checkbox"/> Social security <input type="checkbox"/> Property registration <input type="checkbox"/> Urban installations <input type="checkbox"/> Insurance <input type="checkbox"/> Marriage <input type="checkbox"/> Retirements <input type="checkbox"/> Licenses and certificates <input type="checkbox"/> Death <input type="checkbox"/> Other <input type="checkbox"/>		
	Start of service	Application by the receiver <input type="checkbox"/> Due date <input checked="" type="checkbox"/> Occurrence of event <input type="checkbox"/> Discretion of the agency <input type="checkbox"/> Other <input type="checkbox"/>		
	Documents required for the service			

	Upstream rules and regulations	Paragraph T of Article 6 of the Anti-Trafficking Law		
5. Service details	Statistics of service receivers	... of services receivers in month <input type="checkbox"/> season <input type="checkbox"/> year <input checked="" type="checkbox"/>		
	Service average time			
	Frequency	According to application		
	Number of physical reference			
	Cost of service for the receiver (IRR)	Price(s)	Bank Account(s)	E-payment
			<input type="checkbox"/>	
...			<input type="checkbox"/>	
6. Service access route	Direct and detailed address of the service in the portal (If partially or fully electronic): http://mvcrs.ir			
	Name of the system (If partially or fully electronic):Merchants Validation and Credit Rating System			
	Service stages	Type	Communication media	
	Informative	Electronic <input checked="" type="checkbox"/>	Internet (website) <input checked="" type="checkbox"/> Mobile (application) <input type="checkbox"/> Email <input type="checkbox"/> Post <input type="checkbox"/> IVR or Call center <input type="checkbox"/> SMS <input type="checkbox"/> Other (explain accessibility) <input type="checkbox"/> :	
		Non-electronic <input type="checkbox"/>	Reason for physical reference	Personal authentication <input type="checkbox"/> Document authentication <input type="checkbox"/> Lack of proper infrastructure <input type="checkbox"/> Other <input type="checkbox"/> :
	Application	Electronic <input checked="" type="checkbox"/>	Internet (website) <input checked="" type="checkbox"/> Mobile (application) <input type="checkbox"/> Email <input type="checkbox"/> Post <input type="checkbox"/> IVR or Call center <input type="checkbox"/> SMS <input type="checkbox"/> Public services offices <input type="checkbox"/> (outsourcing contract number:) Similar to public services offices <input type="checkbox"/> Other (explain accessibility) <input type="checkbox"/> :	
		Non-electronic <input type="checkbox"/>	Reason for physical reference	Personal authentication <input type="checkbox"/> Document authentication <input type="checkbox"/> Lack of proper infrastructure <input type="checkbox"/> Other <input type="checkbox"/> :
	Service generation (Inner agency process or relations to other agencies)	Electronic <input checked="" type="checkbox"/>	Internet (website) <input checked="" type="checkbox"/> Intranet (local intranet or ERP) <input type="checkbox"/> Email <input type="checkbox"/> Other (explain accessibility) <input type="checkbox"/> :	
		Non-electronic <input type="checkbox"/>	Reason for physical reference	
	Service providing	Electronic <input checked="" type="checkbox"/>	Internet (website) <input checked="" type="checkbox"/> Mobile (application) <input type="checkbox"/> Email <input type="checkbox"/> Post <input type="checkbox"/> IVR or Call center <input type="checkbox"/> SMS <input type="checkbox"/> Public services offices <input type="checkbox"/> (outsourcing contract number:) Similar to public services offices <input type="checkbox"/> Other (explain accessibility) <input type="checkbox"/> :	

		Non-electronic <input type="checkbox"/>	Reason for physical reference	Personal authentication <input type="checkbox"/> Document authentication <input type="checkbox"/> Lack of proper infrastructure <input type="checkbox"/> Other <input type="checkbox"/>	Agency referred to: National <input type="checkbox"/> Provincial <input type="checkbox"/> Local <input type="checkbox"/>		
7. Service relation to other systems of the agency (databanks)	Name of other systems	Exchanged fields	Electronic inquiry		Non-electronic inquiry		
			Online	Batch			
	NTSW		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
8. Service relation to other agencies	Name of other agencies	Name of other systems	Exchange fields	Costs (If any)	Electronic inquiry		If inquiry is non-electronic done by:
					Online	Batch	
	Iran chamber of commerce				<input checked="" type="checkbox"/>	<input type="checkbox"/>	Agency <input type="checkbox"/> Client <input type="checkbox"/>
					<input type="checkbox"/>	<input type="checkbox"/>	Agency <input type="checkbox"/> Client <input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>	Agency <input type="checkbox"/> Client <input type="checkbox"/>	
9. Service processes titles							
10. Service processes connection diagram:							
Particulars of the person completing the form:			Tel:	Email:		Department: Trade Facilitation Deputy	