

Administration Agencies Service Identification Form

Annex 1

1. Service title: Replies to credit rating of merchants		2. Service ID: 13011975100 (To be filled by the Planning and Budget Organization)
3. Service provider	Name of the agency: Iran Center for e-Commerce Development	
	Name of the parent organization: Ministry of Industry, Mine and Trade	
4. Service specifications	Service description	<p>The integrated Merchants Validation and Credit Rating (MVCR) system is subject to Paragraph T of Article 6 of the Anti-Trafficking Law that tasks this ministry in association with the chamber of commerce to organize issuing, renewing and revocation of commercial ID cards to prevent violations and trafficking. Article 4 of the executive bylaw of the Articles nos. 5 & 6 of the aforesaid law has stipulated the function of such system to be “controlling the field and amount of activity of commercial ID cards according to credit rating of each merchant” and this ministry is tasked to prepare, adjust and announce the required indices. Therefore after receiving and implementing opinions from relevant bodies this directive has been notified as per letter no. 60/121942 dated 1/8/2018 to the minister of economics and financial affairs, minister of health and medical education, minister of agriculture and chairmen of the chambers of commerce and cooperation. The system has become operational since March 2018 by the address of mvcrs.ir and was officially unveiled in the National Trade Systems Exhibition on 9/29/2018 by the minister of Industries, mines and commerce and the minister of communications and information technology.</p> <p>For validation, as it’s the legal responsibility of the ministry of industries, mines and commerce to confirm commercial ID cards issued by the Chamber of Commerce according to Article 3 of the Exports and Imports Law, designing and implementing this confirmation in the aforesaid system has been implemented that allows detailed monitoring of the conditions of issuing and renewing commercial ID cards and inquiry of documents and awaits cooperation from the chamber of commerce to submit information from the commercial ID issuance system.</p> <p>For credit rating, after studies by experts and designing a rating modelling system in cooperation with three domestic credit rating companies and amending and confirming the model during meetings with representatives of several reputable foreign credit rating companies, such as CreditInfo office in Germany (one of the top 5 credit reporting services companies in the world which is established in 1997 in Iceland and now has branch office in more than 25 countries) also Moody’s Company (one of the top 3 credit rating companies in the world established in 1909 in the USA and currently is a business partner of many reputable credit rating companies). A combination of credit scoring results, financial statements and business rating was used.</p> <p>For this purpose the required information was collected and processed from more than 15 bodies and 21000 active merchants were rated. This information included records of payment of financial liabilities from the Central Bank Credit Rating System, taxation information from state tax administration, audited financial statements from the Certified Accountants System, information regarding imports, exports, violations and customs liabilities, information regarding foreign currencies received from/returned to the Central Bank, registration information from state department for registration of companies and official gazette, stock exchange membership from Securities and Exchange Organization, bill of lading information from NTSW, commercial insurance information from the central insurance, trafficking information form the anti-trafficking organization and information regarding permits from the information and services portal of industries, mines and commerce (BEHINYAB), unions center, ministry of agriculture, food and drug administration, communications regulatory authority, ministry of culture and etc. According to ratification no. H55743T/130722 dated 12/25/2018 of the cabinet, value limit of imports will be determined according to the rating of the aforesaid system which can reliably ensure that the merchant can honor</p>

	<p>liabilities such as taxation, commissions, repayment of foreign currency subsidies and any other public charges without any risks. Therefore real demand can be separated from false demand upon registration of orders which was a big issue since the beginning of this year and allocation of foreign currency reserves can be optimized and better managed. Also in order to prevent issues for newly established enterprises, this limit can be increased by imports and not having any customs liabilities and also producing enterprises are exempt from imports limit for their production needs. Also according to the aforesaid ratification, the number of fields of activities for all merchants, whether verified or not, that is a maximum of three and has resulted in many issues will be determined according to the crediting rating of each merchant. Additionally, for essential goods that are covered by the government subsidized exchange rate, a minimum score is designated for a merchant to use such subsidies (initial proposal is 50% meaning that the merchant must be among the top 50%) to minimize abuse of these subsidies.</p> <p>Connecting the aforesaid system to the NTSW at the order registration touchpoints as per order of the president to the minister of industries, mines and commerce will complement the Integrated Imports Control System (NIKO) on 7/14/2018 that will allow to filter out the approximately 20% of bad actors from 80% of reputable merchants and in addition to facilitating and accelerating the processes of reputable merchants it can completely prevent violations by bad actors. Also credit rating can be used in granting other permits and facilities to economic enterprises in other fields such as producers, distributors and unions. For example the 4% down payment on imports tax can be omitted and therefore increasing the working capital of enterprises that is negatively impacted by the depreciation of the domestic currency.</p> <p>Implementing the aforesaid system is a priority project of the e-government in 2018 according to ratification no. H55285T/12176 dated 4/29/2018 (subsidiary of the project no. 13 of implanting the NTSW: organizing the processes of issuing, renewing, amending and revoking commercial ID cards with service codes 13011236100-3) and as an infrastructure of the imports management and policymaking of the country is the realization of the guidelines set out by the supreme leader that "Private section must be managed, the government must manage and control what is imported and to what extent; this is of utmost importance." as using the Integrated Imports Control System (NIKO) can easily specify that in any given part of a year who has imported what commodities to what extent.</p>		
Type of service	Government to Citizen (G2C) <input type="checkbox"/> Government to Business (G2B) <input checked="" type="checkbox"/> Government to Government (G2G) <input type="checkbox"/>	Client Type	
Nature of service	Public <input checked="" type="checkbox"/> Private <input type="checkbox"/>		
Scope of service	National <input checked="" type="checkbox"/> Regional <input type="checkbox"/> Provincial <input type="checkbox"/> Urban <input type="checkbox"/> Rural <input type="checkbox"/>		
Related events:	Birth <input type="checkbox"/> Education <input type="checkbox"/> Healthcare <input type="checkbox"/> Tax <input type="checkbox"/> Business <input checked="" type="checkbox"/> Social security <input type="checkbox"/> Property registration <input type="checkbox"/> Urban installations <input type="checkbox"/> Insurance <input type="checkbox"/> Marriage <input type="checkbox"/> Retirements <input type="checkbox"/> Licenses and certificates <input type="checkbox"/> Death <input type="checkbox"/> Other <input type="checkbox"/>		
Start of service	Application by the receiver <input checked="" type="checkbox"/> Due date <input type="checkbox"/> Occurrence of event <input type="checkbox"/> Discretion of the agency <input type="checkbox"/> Other <input type="checkbox"/>		
Documents required for the service			
Upstream rules and regulations			

5. Service details	Statistics of service receivers	... of services receivers in month <input type="checkbox"/> season <input type="checkbox"/> year <input checked="" type="checkbox"/>		
	Service average time			
	Frequency	According to application		
	Number of physical reference			
	Cost of service for the receiver (IRR)	Price(s)	Bank Account(s)	E-payment
			<input type="checkbox"/>	
...			<input type="checkbox"/>	

6. Service access route	Direct and detailed address of the service in the portal (If partially or fully electronic): mvcrs.ir			
	Name of the system (If partially or fully electronic):			
	Service stages	Type	Communication media	
	Informative	Electronic <input checked="" type="checkbox"/>	Internet (website) <input checked="" type="checkbox"/> Mobile (application) <input type="checkbox"/> Email <input type="checkbox"/> Post <input type="checkbox"/> IVR or Call center <input type="checkbox"/> SMS <input type="checkbox"/> Other (explain accessibility) <input type="checkbox"/> :	
		Non-electronic <input type="checkbox"/>	Reason for physical reference	Personal authentication <input type="checkbox"/> Document authentication <input type="checkbox"/> Lack of proper infrastructure <input type="checkbox"/> Other <input type="checkbox"/> :
	Application	Electronic <input checked="" type="checkbox"/>	Internet (website) <input checked="" type="checkbox"/> Mobile (application) <input type="checkbox"/> Email <input type="checkbox"/> Post <input type="checkbox"/> IVR or Call center <input type="checkbox"/> SMS <input type="checkbox"/> Public services offices <input type="checkbox"/> (outsourcing contract number:) Similar to public services offices <input type="checkbox"/> Other (explain accessibility) <input type="checkbox"/> :	
		Non-electronic <input type="checkbox"/>	Reason for physical reference	Personal authentication <input type="checkbox"/> Document authentication <input type="checkbox"/> Lack of proper infrastructure <input type="checkbox"/> Other <input type="checkbox"/> :
	Service generation (Inner agency process or relations to other agencies)	Electronic <input checked="" type="checkbox"/>	Internet (website) <input checked="" type="checkbox"/> Intranet (local intranet or ERP) <input type="checkbox"/> Email <input type="checkbox"/> Other (explain accessibility) <input type="checkbox"/> :	
		Non-electronic <input type="checkbox"/>	Reason for physical reference	
	Service providing	Electronic <input type="checkbox"/>	Internet (website) <input type="checkbox"/> Mobile (application) <input type="checkbox"/> Email <input type="checkbox"/> Post <input type="checkbox"/> IVR or Call center <input type="checkbox"/> SMS <input type="checkbox"/> Public services offices <input type="checkbox"/> (outsourcing contract number:) Similar to public services offices <input type="checkbox"/> Other (explain accessibility) <input type="checkbox"/> :	

		Non-electronic <input type="checkbox"/>	Reason for physical reference	Personal authentication <input type="checkbox"/> Document authentication <input type="checkbox"/> Lack of proper infrastructure <input type="checkbox"/> Other <input type="checkbox"/> :	Agency referred to: National <input type="checkbox"/> Provincial <input type="checkbox"/> Local <input type="checkbox"/>		
7. Service relation to other systems of the agency (databanks)	Name of other systems	Exchanged fields	Electronic inquiry		Non-electronic inquiry		
			Online	Batch			
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
8. Service relation to other agencies	Name of other agencies	Name of other systems	Exchange fields	Costs (If any)	Electronic inquiry		If inquiry is non-electronic done by:
					Online	Batch	
					<input checked="" type="checkbox"/>	<input type="checkbox"/>	Agency <input type="checkbox"/> Client <input type="checkbox"/>
					<input type="checkbox"/>	<input type="checkbox"/>	Agency <input type="checkbox"/> Client <input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>	Agency <input type="checkbox"/> Client <input type="checkbox"/>	
9. Service processes titles	1 – Referring to the system or submitting USSD code or establishing system connection 2- Submitting tracking code 3- Receiving relevant information						
10. Service processes connection diagram:							
Particulars of the person completing the form:			Tel:	Email:		Department: Trade Facilitation Deputy	